

## **Raising Concerns Policy** (Whistle-blowing policy)

We want to ensure that your child is cared for correctly and that you are confident in our own abilities. It is therefore vital that we have a transparent culture within our childcare setting where everyone feels able to raise any concerns they may have.

All concerns raised will be taken seriously and fully investigated.

Parents are encouraged to discuss any concerns they may have regarding their child's care with us. Alternatively they are able to discuss them with Ofsted, or Kingston Upon City Council.

Please see Parents complaint policy.